

# **Grafton City Hospital**

## **Community Health Needs Assessment Implementation Plan**



**2016**

## Implementation / Strategy Plan

In an effort to better meet the needs of our community, Grafton City Hospital has worked diligently towards improving established services as well as acquiring new ones. One of the needs that was expressed during the last CHNA was the need for additional Primary Care Physicians. The survey indicated that providers were close to retirement age, reducing hours, and not accepting new patients and/or wouldn't admit to Grafton City Hospital. Grafton City Hospital has recently recruited 2 providers to our facility. One of the providers is a Physician that works in the TVTCC; as well as works occasional shifts in our Emergency Department. He also admits to Acute Care/3<sup>rd</sup> Floor as well as accepts patients in LTC. We have also hired a Physician that works in our ER. We will continue our efforts to recruit physicians to work in the TVTCC and the hospital as well as in the ER.

Another need that was expressed during the last CHNA was for specialty services and Chronic Disease Management. It is difficult for some of our community to travel outside the county for services for a variety of reasons, although lack of transportation appears at the top of the list. Grafton City Hospital has collaborated with other surrounding facilities to provide additional specialty clinics or have expanded existing clinics here on our campus. Some of the specialty services for Chronic Diseases that have expanded are: Cardiology Clinic, Audiology, and PICC Line (peripherally inserted central catheter insertions) Insertion / Therapy, used in extended antibiotic treatments and long term IV treatment regimens. Our Sleep Lab Services allows for our patients to be evaluated for sleep disorders, such as sleep apnea, but also to be fit and tested for CPAP/BiPAP masks and machines. We have also maintained our established specialty clinics, such as: General Surgery, Nephrology, Pulmonology & Internal Medicine, Podiatry, as well as Neurology & Neurophysiology. This means our community will no longer have to travel out of town and endure traffic and long waits anymore for these services.

Grafton City Hospital continually collaborates with surrounding facilities, such as Mon Health, WVU, UHC and Davis Memorial, to recruit new services to our campus to provide quality health care to our patients. Grafton City Hospital has reached a collaborative agreement with Mon General Hospital on a Telemedicine Program, designed to provide clinical healthcare at a distance to better provide for patients in the community.

The community also expressed a need for Behavioral Health. Grafton City Hospital has expanded its Behavioral Health by increasing our Psychological Therapy and Testing Services through our Behavioral Medicine Department.

To help address the need for additional educational (preventive) programs related to Unhealthy Lifestyles, Grafton City Hospital has implemented Diabetic Education and Weight Loss Education with our Registered Dietician. Grafton City Hospital also has the Tygart Valley Rehab and Fitness Center, with a personal trainer available, to assist with weight loss and health/wellness programs. The hospital also has two Health Fairs a year to help provide low cost preventive and educational services for those seeking a healthy lifestyle through diet and exercise.

Illicit drug use is a recurring issue of concern with many of our community members. The problems of substance abuse involve three levels of intervention: prevention, screening, and detection. These three opportunities require determined, collaborative action involving public health, education, health care, and criminal justice systems at the community level. The hospital will maintain its collaboration and referral network to address patients' needs with regards to addiction and abuse. GCH will continue to provide outreach and education to the residents of Grafton and the surround communities.

With all the changes in procedures, regulations and insurance requirements outlined in the Affordable Care Act, Grafton City Hospital is pleased that not only have we been able to expand, but have not had to cut any services or level of care provided. However, to continue to thrive and remain financially viable, Administration continues to meet and explore opportunities to partner and/or affiliate with other facilities such as UHC, WVU, Mon Health and Davis and will continue to do so.